

# slat pool covers

warranty number \_\_\_\_\_

## warranty and cover care instructions

### warranty

b.m.h. pool and spa covers ltd warrants to repair or replace at b.m.h.'s discretion any cover that is defective as a result of faulty materials and/or poor workmanship. this warranty applies for a period of 24 months from the date of purchase. this warranty is subject to the installation, cover maintenance and specific warranty exclusions listed below.

### installation

- \* the cover must be installed by a BMH approved and trained installer
- \* the cover must be installed in accordance with the BMH "Installation Instructions"
- \* all electrical installation work must be done by a registered electrician
- \* all electrical installation work must be done in accordance with the "Installation Instructions"
- \* all electrical installation work must comply with the relevant NZ Standards
- \* if the installation has an external motor then the motor pit must be well drained
- \* access to the cover and pit must be made available

### cover maintenance

- \* the cover should be operated in accordance with the BMH "Instructions for Use"
- \* avoid exposure to excessive chemicals
- \* clean the cover regularly
- \* always maintain the correct chemical balances in the water
- \* always watch the cover during operation
- \* during periods of extremely high wind remove the cover from the pool
- \* keep slats out of direct sunlight if off the pool

### specific warranty exclusions

- \* slat damage caused by mineral deposits (including but not limited to magnesium and calcium) that result from poorly maintained water chemical balances are not covered by warranty
- \* slat damage caused by debris or sand are not covered by warranty
- \* deficient slats not exceeding 5% of the cover are not covered by warranty
- \* slat damage caused by hail or snow build up is not covered by warranty
- \* slat damage caused by very high or very low water levels is not covered by warranty
- \* for external motors damage as a result of water immersion is not covered by warranty
- \* stains resulting from external contaminants are not covered by this warranty
- \* stains resulting from poor water quality or cleaning are not covered by this warranty
- \* costs due to the temporary loss of use of the cover are not covered by this warranty
- \* visible condensate inside the slats is not an issue covered by warranty
- \* costs for subsequent damages are not covered by this warranty ( this includes but is not limited to drainage, water, heating, tile repairs, electrical costs, etc )

### how to make a warranty claim

claims should be made in writing to :

b.m.h. pool and spa covers ltd,  
p.o. box 114,  
takanini  
auckland, 2245.  
email sales@bmh.co.nz

please include : name, address, contact phone numbers, warranty number, name of firm where you purchased the cover, a copy of your invoice and a description of the problem.

please call on free phone 0800 100 337 if you need further assistance.



**BMH Pool and Spa Covers Ltd**

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p : 0800 100 337 • www.bmh.co.nz • www.bmhautopoolcovers.co.nz